

Sent: Tuesday, January 15, 2008 2:00 PM

Subject: Holiday Inn


Good afternoon Bill,

I wanted to take a moment to tell you how pleased I am with Jerry Anglin and his crew. These guys literally made 35 year old efflorescence stricken brick look fantastic! I am very pleased with the outcome and cannot believe that the guys were able to make such a drastic improvement. Not only did Jerry and his crew do great work; they were clean, courteous, and friendly, you should be proud to have people like this a part of your team, I know I would be.

Thank you once again for such a positive experience. I know now that if and when I am in need of brick staining; Nawkaw is the one to call. That sort of sounds like a jingle doesn't it? Anyway, thanks again Bill.

Have a great day!!

Sincerely,



Scott Ayotte
Project Manager



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